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Helen Chilton
Excerpt
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# 1 GOING SHOPPING

## VOCABULARY Shopping

**1 Match the words to their meanings.**

1 charge .....
2 customer service .....
3 discount .....
4 exchange .....
5 online shopping .....
6 promotion .....
7 purchase .....
8 receipt .....
9 refund .....
10 send something back .....

a a piece of paper you receive when you buy something
b money given back to you if you return something
c take something back to a shop and replace it with something else
d something that you buy
e helping customers in a polite way
f ask for money for a service or activity
g a special offer on a product
h shopping on the internet
i return an item that you bought online
j a lower price than usual for something



**2 Choose the correct answer.**

1 The *customer service* / *online shopping* is excellent in this shop. They're really helpful to customers.
2 I saw an advertisement yesterday about a 20% *refund* / *discount* on all electrical items.
3 If the shorts don't fit, you can always *send them back* / *refund them.*
4 How much did you *shop* / *spend* on that new game?
5 I've lost the *refund* / *receipt,* but perhaps you have the information on your computer system.
6 When you work in a shop, you have to do more than just *serve* / *charge* customers.
7 There are some great *exchanges* / *promotions* at M&F – you can buy one item and get one free!
8 The watch shop doesn't *charge* / *spend* you if you need a new battery.
9 The sales assistant said that I could get a *receipt* / *refund* if I brought the jumper back within 30 days.
10 You don't always have to pay delivery *charges* / *receipts* when you shop online.

**3 Complete the sentences with the words in the box. There are two words you do not need.**

charge discounts exchange online receipt refund served spends

1 The shop gave me a ..... when I paid for my T-shirt.
2 Get to BooksForAll now! We have amazing ..... !
3 Have you ever done any ..... shopping?
4 The boy who ..... us is in Year 12.
5 I'd like to ..... these jeans for these trousers, please.
6 Monica ..... a lot of money on clothes.

**4 Complete the sentences so that they are true for you.**

1 I spend about ..... on clothes per month.
2 I love shopping for ..... but I hate shopping for .....
3 In my country, they charge us to go into ..... .
4 The last thing that I sent back was ..... .



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## READING

**1** **You are going to read an article about a shopping centre called the Dubai Mall. Read the article quickly. What's special about the mall?**

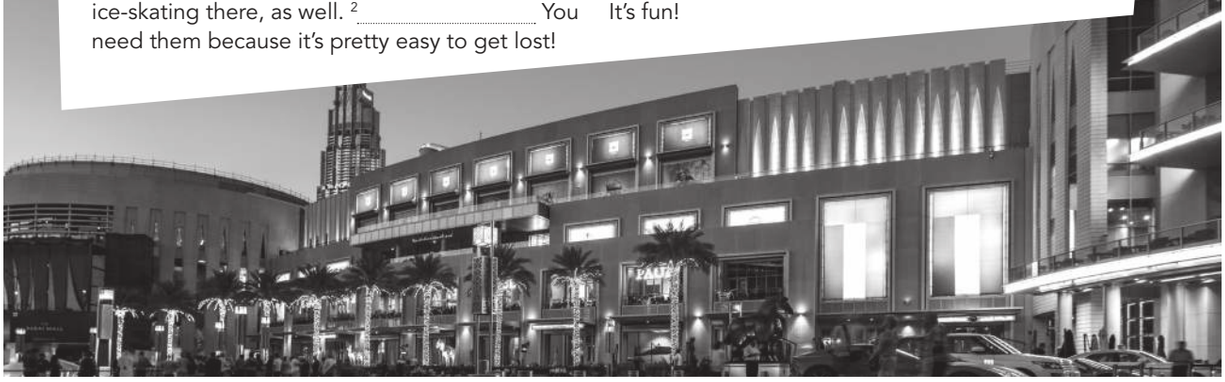
# The **BIGGEST** shopping centre in the world

Dubai is an amazing place to go shopping and if you love fashion, this is the place to come! My favourite place is the Dubai Mall. It's the largest shopping centre in the world by total area and there are about 1,200 shops. There are different 'districts' in the mall. For example, there's one whole section which sells shoes, and another which sells jewellery. I often spend time walking up and down Fashion Avenue with my friends – that's where the designer shops are, like Dolce & Gabbana and Dior. [1] ..... It's great to look in the windows at the luxury items, though.

Some people think shopping malls are boring, but the Dubai Mall isn't! Of course, there are a lot of shops, but there are plenty of other things to see and do there. There's an aquarium and underwater zoo, and we go to the cinema or ice-skating there, as well. [2] ..... You need them because it's pretty easy to get lost!

There are a lot of places to eat in the mall. [3] ..... There's fast food, many different kinds of international food, and healthy stuff, too. I love going to the Rainforest Café. We usually get fruit smoothies and burgers. There's one called the 'Jungle Chicken Burger', which is delicious. The desserts are great. I love seeing little kids' faces when the 'Sparkling Volcano' dessert arrives at their table. It's a huge chocolate thing! [4] .....

Next to the mall is the Burj Khalifa – the tallest building in the world. You can travel up to the observation deck at the top of the building from the mall. From there you can look down on Dubai. I don't go up there very often because everything looks so small from above that you can't see it very well. I go to the Dubai Fountain several times a year, though. [5] ..... It's the world's largest musical fountain and it's free to watch. It's fun!



## PREPARE FOR THE EXAM

### Reading Part 4

**2** **Five sentences have been removed from the text below. For each question, choose the correct answer. There are three extra sentences which you do not need to use.**

**A** You can get anything you like.
**B** They charge a lot of money to do this.
**C** We can't afford to buy much there, even when there are discounts or promotions.
**D** That's just outside the mall, too.
**E** Sometimes my friends and I share one.
**F** My favourite one is a new skirt I bought.
**G** I don't but my friends sometimes do.
**H** There are customer service desks, too, where you can ask for directions.

## EXAM TIPS

- Read the text quickly to get a general idea of what it is about. Ignore the gaps for now.
- Choose the best sentence (A–H) for each gap, and when you have chosen all the answers, read through the whole text again to check it makes sense.

**3** **Match the highlighted words and phrases in the article to the meanings.**

**1** expensive, comfortable or beautiful
**2** one of the parts that something is divided into
**3** an area that has a special character which makes it different from others
**4** another word for a shopping centre
**5** how big something is



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## GRAMMAR Determiners

**1 Choose the correct word.**

1 Last week my parents visited ..... shops.
**a** no **b** any **c** several
2 They wanted to buy ..... computer games for my brother and me.
**a** much **b** some **c** plenty
3 There are so ..... games to choose from.
**a** much **b** many **c** a lot of
4 They asked the shop assistant ..... questions.
**a** any **b** plenty **c** a lot of
5 He said that there weren't ..... action games in the shop at the moment.
**a** plenty **b** any **c** several
6 There were ..... car race games either.
**a** much **b** plenty **c** no
7 There was an animal game, but he didn't think it would be ..... fun for me.
**a** no **b** much **c** many
8 But then they looked online and they found ..... of games to choose from.
**a** plenty **b** several **c** some

**2 Complete the conversation with the words from the box. Use each word once only.**

| | | | | |
|---|---|---|---|---|
| a lot of | any | many | much | no |
| plenty | several | some | some | |

**A:** Hi! Can I help you?
**B:** Yes, I'd like [1] ..... information about an extra piece of equipment I need for my mobile phone.
**A:** OK, which one? We have [2] ..... extras here!
**B:** My friend said that there are [3] ..... batteries that last a long time between charging them. I have a battery at the moment but it lasts hardly [4] ..... time at all.
**A:** Well, it depends what you do with your phone. [5] ..... battery lasts forever!
**B:** I know, but my friend said it gives [6] ..... charges.
**A:** Ah, I know! It's called a power box, I think. I've got them in [7] ..... of different colours.
**B:** That's it. How [8] ..... power does it have?
**A:** I think it has three charges in it. I have a more expensive model that has [9] ..... more charges – about 20 I think.
**B:** No, I think that three is enough. Thanks! I'll take it!

**3 Choose the correct sentence in each pair.**

1 **a** Do you have free time on Saturday?
**b** Do you have any free time on Saturday?
2 **a** My brother spends much money on clothes.
**b** My brother spends a lot of money on clothes.
3 **a** Ben bought two shirts and some jeans.
**b** Ben bought two shirts and jeans.
4 **a** I have so much shoes!
**b** I have so many shoes!
5 **a** If you have any questions, talk to customer services.
**b** If you have some questions, talk to customer services.

## VOCABULARY *any*

**1 Match the questions to the answers.**

1 Where are my shoes? .....
2 How are you feeling today? .....
3 What's the matter with your phone? .....
4 Did you get Mark's present? .....
5 Can I borrow that, please? .....
6 Where's Marcia? .....
7 Why was he shouting at you? .....

**a** I have no idea. I haven't done anything wrong.
**b** No, there wasn't anything suitable.
**c** This app isn't any good.
**d** I haven't seen them anywhere.
**e** I don't know. Has anyone seen her this morning?
**f** You can have it! I don't want it any more.
**g** Not any better, really.

**2 Choose the correct answer.**

1 I haven't made *anything* / *any good* for dinner yet.
2 Emily Johnson isn't at our school *any longer* / *any good.* She moved last term.
3 This film isn't *any more* / *any good* – let's watch something different.
4 Has *anyone* / *any* got a pen?
5 There isn't *anything* / *anywhere* in the fridge. Can we go out for dinner?
6 My test results this term weren't *any good* / *any better* than last term.
7 Leonardo Di Caprio still hasn't won *anything* / *any* Oscars.
8 I don't mind where we go – *anywhere* / *anything* away from here!



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## WRITING A short text

**1** **Read the title of the article. Where do you think the three teenagers in the article like shopping most? Read the article quickly and check your ideas.**



# My favourite place to shop

***We asked three teenagers where they like shopping most. Here's what they said.***

**Maggie, 15** Most of my friends shop online for new fashions, but I'm actually into vintage stuff – second-hand clothes from different periods, like the 1960s. I've got some awesome boots and a few dresses from that time. You have to go to specialist shops to get stuff like that. Fortunately, I live in an area where there's a huge vintage market at the weekend with tons of amazing stalls. You can find online shops that sell vintage clothing, too, but I prefer to try things on before I buy them.

**Özkan, 16** I'm always on my phone looking at stuff online. I collect watches. Well, to be honest, I collect information about watches! I can't afford to buy any myself yet, but my aunt and uncle bought me a really cool watch for my birthday and it's made me really interested in unusual ones from around the world. One day I'd like to be a collector but for now, I'll just keep browsing. I download apps from a site called AppIt, which has got tons of brilliant stuff!

**Gem, 17** I don't spend a lot of money, but when I've got some, I go down to the big department store in town. It's fantastic – there are sections for everything, from clothes and shoes to phones and food. It's great! I just walk around looking at stuff. I do buy small things when there are special offers, like make-up or hair products, but mainly I just look – 'window shopping' they call it! It's fun, and there's a cute café on the top floor, where I go for coffee with my friends.

**2** **Find adjectives in the article which describe the following:**

1 something to wear on your feet (text 1) .....
2 a place where you can buy things in a market (text 1) .....
3 something which helps you tell the time (text 2) .....
4 goods you can buy online (text 2) .....
5 a large shop where you can buy a lot of different things (text 3) .....
6 a place where you can have something to eat and drink (text 3) .....

**3** **Where's your favourite place to buy things and why? How would you describe it? Think about what you can find or do there and make some brief notes.**

**4** **Write about your favourite place to shop. Include some of the adjectives from the texts in Exercise 1. Write about 80 words. Remember to check your spelling and grammar.**



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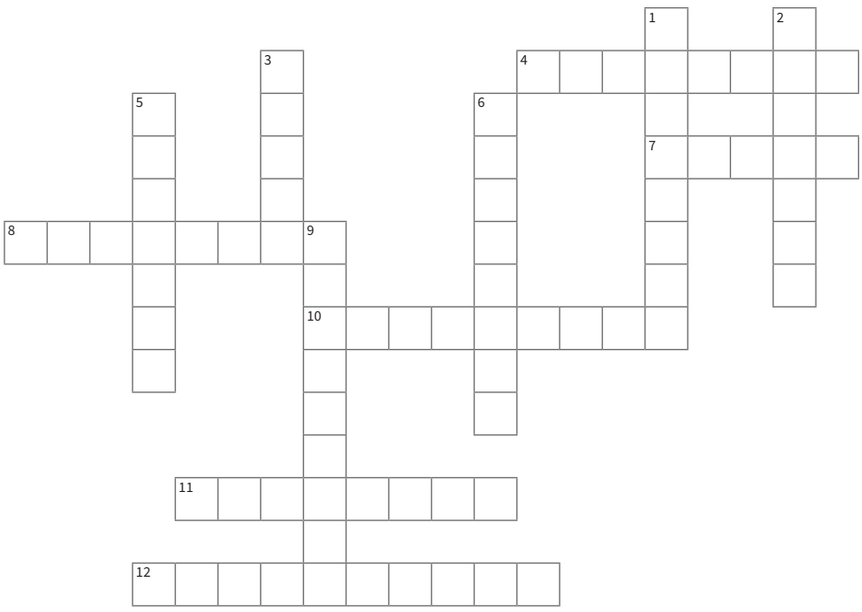
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# 2 BEST FRIENDS FOREVER

## VOCABULARY Personality adjectives

**1** **Complete the crossword, using the clues on the right.**



**This describes someone who**

**1** is reasonable and has good judgement.
**2** wants something that somebody else has.
**3** always supports and likes someone.
**4** has a natural skill for something.
**5** worries about things.
**6** makes you feel angry.
**7** shows little thought or judges things badly.
**8** likes being with people.
**9** is relaxed and not easily upset.
**10** is easily upset by what people say and do.
**11** you can trust.
**12** always thinks of how to make other people happy.

**2** **Choose the correct answer.**

**1** Susie is such a *sensible* / *sensitive* girl. She cares too much about what people think.
**2** Ben's got loads of friends. He's very *loyal* / *sociable.*
**3** Jake was very *sensible* / *sensitive* and went to bed early the night before his test.
**4** My friend is *annoying* / *reliable* because he keeps changing the date of his party.
**5** Yesterday we laughed so much about little things – we were really *silly* / *talented.*
**6** My test is tomorrow and I feel *anxious* / *reliable* because I haven't studied.
**7** Duncan is so *anxious* / *thoughtful* – he's always very kind to other people.
**8** Frank is a *loyal* / *reliable* student – he always does his homework on time.



**3** **Choose a word from the box to describe each teen.**

| | | | |
|---|---|---|---|
| anxious | annoying | easygoing | jealous |
| loyal | reliable | sensible | sensitive |
| silly | sociable | talented | thoughtful |

I make sure I do something when I say I'll do it.
**1** .....
I sometimes feel unhappy and angry if someone has something I want.
**2** .....
I'm worried about the maths test tomorrow – I haven't done enough work.
**3** .....
I love hanging out with friends and being with people.
**4** .....
I really don't mind which film we see – both are probably good.
**5** .....
I get upset very easily by things people do or say to me.
**6** .....
I'm lucky because it isn't hard for me to draw really great pictures of people.
**7** .....
I never say anything bad about friends to other people and I always keep people's secrets.
**8** .....



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## READING

**1** **Read the title of the article. What do you think the four friends like about their BFF (best friend forever)?**

**2** **Now read the article quickly. Are your ideas there?**

# MY BEST FRIEND FOREVER



### KENNEDY

'Ruth's a real friend. We don't spend all our time together, but she's there when I need her and she's very loyal. Last term, a girl in my class posted unpleasant things about me on my social media page. Some people believed them and were unkind to me. Ruth wasn't. She wasn't afraid of telling everyone that what the girl said wasn't true. She told me to unfriend the girl and I did. Ruth and I like chatting about things we're interested in doing. We both love dancing and listening to music. Sometimes Ruth comes on holiday with me and my family – that's fun!'



### CHRIS

'My best mate is Angelo. He's from Italy and when he first arrived here, he was anxious about not being able to speak English very well. Some people laughed at the way he spoke, which I didn't think was very kind, so I helped him with his English after school and we became friends. We like playing football and going swimming in the river. He's a really thoughtful guy. When he goes back to visit family in Italy, he always brings me a present when he returns – usually something to eat because he knows I'm really keen on Italian food!'



### OLIVIA

'For me, a true friend is someone who shows their friendship rather than just tells you they're your friend but then doesn't act that way. I'll give you an example: in art class one day, I drew a silly picture of my teacher. It wasn't unkind. I just really like drawing people and making funny pictures. Anyway, it dropped out of my bag and the teacher found it and was unhappy about it. My friend Jenny went to the head teacher's office and said she drew it because I was already in trouble for something else! That probably wasn't very sensible, but Jenny was good to me that day and I'll never forget it.'



### ADAM

'Hanging out with Jake's great fun. We're both crazy about gaming, so we spend a lot of time trying to win! Jake's really good at games, but I don't mind losing, because we always have a great time. He's a really talented skateboarder, too – he's amazing to watch. He's teaching me a few tricks at the moment. I don't feel very confident yet, but he's really kind and patient. I'll never be as good as he is at skateboarding, but he's a brilliant teacher!'

**3** **Read the sentences below. Read the article again and decide if each sentence is correct or incorrect. Write C for correct or I for incorrect.**

1 Kennedy did something kind for her friend Ruth at school. .....
2 Ruth wasn't scared of people in her class. .....
3 Angelo likes to do nice things for Chris. .....
4 Olivia's friend Jenny did something wrong. .....
5 Olivia felt that Jenny was cruel for talking to the head teacher. .....
6 Adam doesn't think it's a problem when Jake wins games. .....

**4** **Match the highlighted words in the article to the meanings.**

1 a friend .....
2 not nice or enjoyable .....
3 behave .....
4 part of the school year .....
5 can wait without feeling angry .....



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## GRAMMAR *-ing* forms

**1** **Complete the sentences with the *-ing* form of the verb in brackets.**

1 The teacher doesn't mind _____ (describe) grammar rules again.
2 My friend Nathan enjoys _____ (run) early in the morning with his dad.
3 I can't stand _____ (do) homework at the weekend.
4 _____ (go) on holiday is good for you.
5 I think Mum's tired of _____ (clean) my bedroom for me.
6 Yvonne likes _____ (meet) new people because she's very sociable.
7 _____ (learn) new things helps our brains stay young and healthy.
8 Sally always stays on the beach when we go to the seaside because she hates _____ (swim) in the sea.



**2** **Write sentences. Use the correct form of the verbs.**

0 Julia / love / make / a big breakfast for her parents.
*Julia loves making a big breakfast for her parents.*
1 Mikey / can't stand / go / food shopping.
2 Ella / not really like / watch / horror films.
3 Jade / enjoy / send videos / to her friends.
4 Morgan / like / play / basketball / with his friends after school.
5 Philippa / not mind / stay / home alone.
6 Harry / hate / listen to / rock and pop music.
7 Maria / tired of / live / on her own.
8 Jordan / doesn't enjoy / shop / with his sisters.

**3** **Match the adjectives to the prepositions.**

| | | | |
|---|---|---|---|
| 1 afraid | _____ | **a** | on |
| 2 good | _____ | **b** | at |
| 3 keen | _____ | **c** | in |
| 4 crazy | _____ | **d** | about |
| 5 interested | _____ | **e** | of |

**4** **Complete the text with a preposition from A and a verb from B. Use the *-ing* form of the verb.**

| | | | | | |
|---|---|---|---|---|---|
| **A** | about | at | in | of | on |
| **B** | catch | do | have | play | walk |

My friends and I are interested [1] _____ the same things. We are all really crazy [2] _____ the same sports. We're all keen [3] _____ a game of basketball together whenever we can – even the ones who aren't very good [4] _____ the ball. Sometimes we play for hours and finish very late! Then, Mum collects me because she knows I'm afraid [5] _____ home in the dark on my own.

**5** **Correct the mistakes in these sentences or put a tick (✓) by any you think are correct.**

1 Write letters is a very old-fashioned thing to do now.
2 I like see my friends at the weekends.
3 I'm quite good at making new friends.
4 We enjoy spend time together because it's fun.
5 We like doing homework or study together.
6 What do you like doing with your friends?



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## VOCABULARY Prefixes: *un-* and *dis-*

**1** **Write the negative form of the verb or adjective in brackets to complete the sentences.**

1 I thought our teacher was _____ when he gave us extra homework. (kind)
2 This room smells _____. Let's open the window. (pleasant)
3 You were _____ getting that question in the quiz – it was hard. (lucky)
4 I _____ with you: most football players earn too much money. (agree)
5 Zak suddenly _____ from the party. (appear)
6 This programme is so _____ Let's watch something else. (interesting)
7 Maria looked quite _____ this morning. What's wrong? (happy)
8 I really _____ this kind of TV programme. Everyone shouts in them! (like)
9 Benjy _____ Eva on social media because she isn't nice to him. (friend)



**2** **Complete the conversations with one of these verbs or adjectives, or its negative form. There are two words which you don't need to use.**

agree appear happy friend
interesting kind like lucky

1 **A:** I don't think we have enough homework – we need more at the weekend.
**B:** I _____ with you! We've got too much!
2 **A:** I loved reading this book.
**B:** Me too! It was really _____ and I learned a lot.
3 **A:** I love my friends.
**B:** Same here! We're so _____ to have them.
4 **A:** Do you like geography?
**B:** No, I really _____ it. It's difficult and I don't understand it.
5 **A:** Do you know what's wrong with Maggie? She's very quiet today.
**B:** Well, I know she's _____ but I don't know why.
6 **A:** Did you meet my friend Nick?
**B:** Yes, he's lovely and he said some really _____ things about you.

## LISTENING

**1** **You will hear an announcement about writing an article for a website. Tick (✓) the topics you think the announcement will include.**

what the article should be about
where people can read the article
how many words the article should be
examples of what to include
when the article should be finished

01 **2** **Listen and check your answers.**

### PREPARE FOR THE EXAM

#### Listening Part 3

**3** 01 **Listen again. For each question, write the correct answer in the gap. Write one or two words, or a number or a date or a time.**

**Write an article about friendship**

The article should be about how [1] _____ is changing people's friendships.

Include reasons for reading friends' [2] _____ on their own web pages.

Write about the [3] _____ of a good friend you have.

Explain a [4] _____ where an online or 'real' friend gave their help.

Talk about the different kinds of [5] _____ you have with friends.

Your article should not be longer than [6] _____ words.

### EXAM TIPS

- Look at the six gaps in the notes before you listen.
- Consider possible answers, but do not write them in the gaps before listening.



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# 3 FUN AND GAMES

## VOCABULARY Sports phrases

**1** **Write the letters in the correct order to make verbs.**

**0** neetr *enter a competition/tournament*
**1** vieg .....
**2** onji .....
**3** sism .....
**4** teab .....
**5** soel .....
**6** niw .....
**7** ahev .....
**8** csoer .....

**2** **Add words from the box to complete the phrases in Exercise 1, as in the example.**

a club/gym ~~a competition/tournament~~
a go at something a goal/point
a game/match a prize/medal/game/match
(someone) the chance the opportunity
the other team

**3** **Chose the correct answer.**

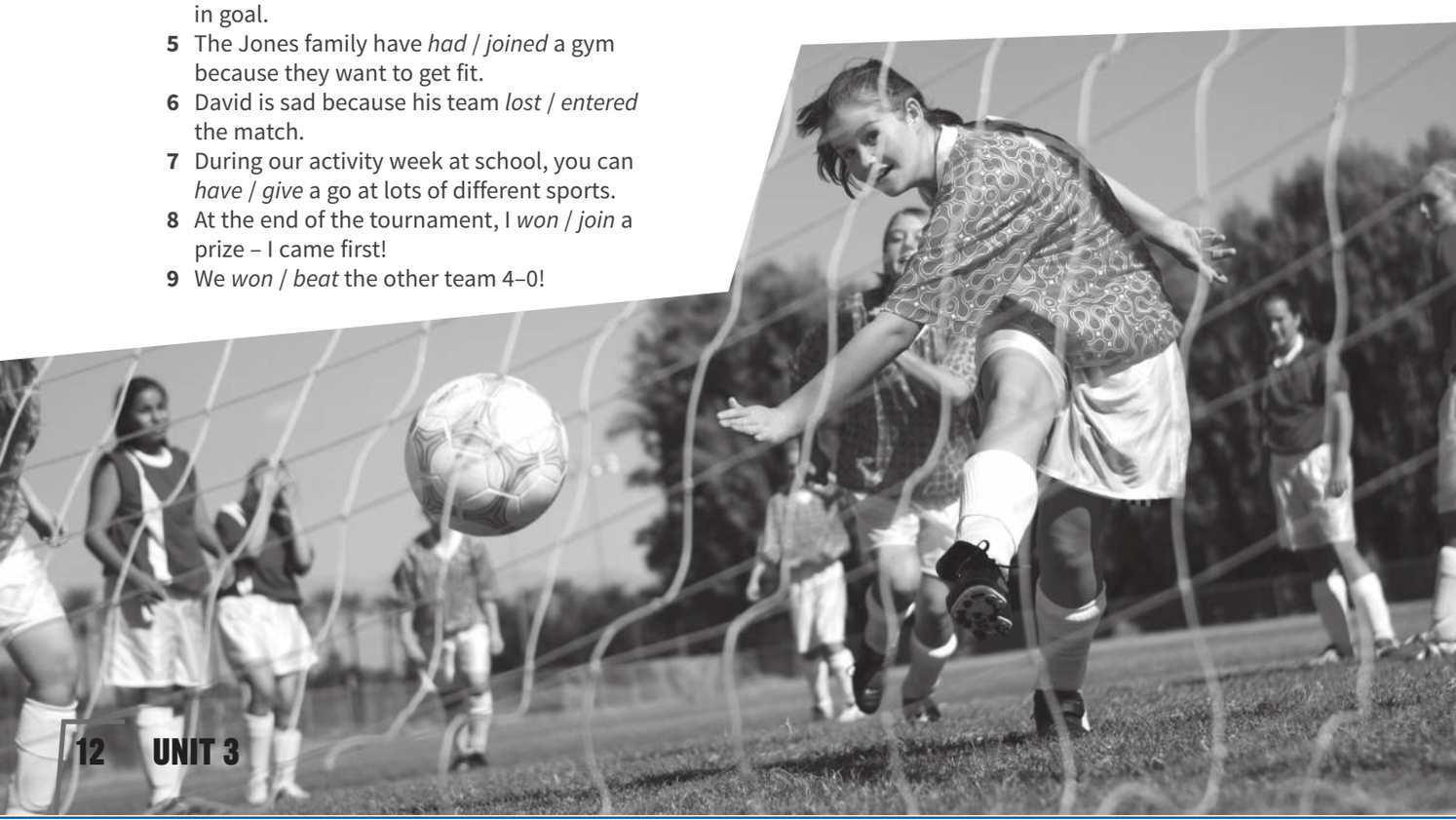
**1** Jake *entered* / *gave* a competition.
**2** Maria's team *scored* / *won* a goal.
**3** This year I *missed* / *gave* the opportunity to go scuba diving. What a pity!
**4** The captain *joined* / *gave* me the chance to play in goal.
**5** The Jones family have *had* / *joined* a gym because they want to get fit.
**6** David is sad because his team *lost* / *entered* the match.
**7** During our activity week at school, you can *have* / *give* a go at lots of different sports.
**8** At the end of the tournament, I *won* / *join* a prize – I came first!
**9** We *won* / *beat* the other team 4–0!

**4** **Complete the sentences with verbs and nouns from Exercises 1 and 2.**

**1** Sam really wants to ..... – then he can wear it round his neck!
**2** My dad wants to ..... ! He's excited about getting fit.
**3** Oh no! We're going to ..... . The other team are much better.
**4** Do you want to ..... surfing? You can borrow my board if you like.

**5** **Mark and his football team are raising money for their sports club. Here are some things they are doing. Use the prompts to write complete sentences. Use the present simple.**

**1** In our football team / everyone / give some money / when we score / goal
.....
**2** Everyone who / enter / tournament / next week / have to pay / €5.00
.....
**3** Every time / we / have / go / at a new sport / we / give / some money to the sports club
.....
**4** When we / win / a match / the other team / give / money / to our club
.....





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## READING

**1** **Read the title of the article. What do you think a sports volunteer does? Read the text quickly and check your ideas.**



# My experience as a SPORTS VOLUNTEER

by Sandie Jones

I volunteer for a netball organisation – netball's a bit like basketball but usually played by women. I've never actually done it – it was offered as a sport at school, but I chose football, instead. I rarely bother to turn the TV on for sports matches, as I don't have a lot of time – I prefer to be out at the weekends and being a volunteer is a great way to do that. I thought it would be interesting to know what netball is.

I do various jobs when I'm volunteering. Matches usually take place on Saturdays, so I arrive early to help check that the court is free of stones or rubbish. Then I prepare drinks and snacks for the players before collecting tickets when spectators start to arrive. There's nothing particularly hard to do, though sometimes I wouldn't mind having a bit more of a challenge – maybe to help sort out the matches themselves, like which teams are playing and when. I think I'd be good at that, but I'm not complaining – I enjoy everything I do!

The matches are great fun and I love watching people who are so good at what they do. I always go home feeling amazed. It doesn't matter to me which team wins, which might sound like a strange thing to say, but the best team always wins on the day and you can't argue with that, even if the players are unhappy about losing. Spectators do look upset sometimes when their team doesn't win, but you can understand that. You'd expect the players to behave well, but sometimes they show that they're annoyed, and that's a pity, because they're all nice people, really.

I'd encourage other people to be a volunteer. It's probably more interesting if you like the sport involved, but it doesn't matter because you'll learn a lot about yourself and other people, and make great friends. This isn't something you can only do if you want to get a job in sport. It's just good fun and you won't have to do anything you don't want to. It's just nice to spend time with people from your town, outside school or college!

## PREPARE FOR THE EXAM

### Reading Part 3

**2** **Read the article and questions below. For each question, choose A, B, C or D.**

**1** Sandie was keen to help with a sport she
- **A** likes watching.
- **B** was good at herself.
- **C** wanted to find out about.
- **D** had never had the chance to try.

**2** What does Sandie say about the jobs she does as a volunteer?
- **A** She finds some of them challenging.
- **B** She doesn't enjoy doing some of them.
- **C** She'd like to do a greater variety of jobs.
- **D** She'd like to try using her skills a different way.

**3** How does Sandie feel at the end of matches?
- **A** excited by the skills she has seen
- **B** disappointed when her team loses
- **C** surprised by how the spectators behave
- **D** impressed by the attitude of the players

**4** Why does Sandie recommend becoming a volunteer?
- **A** Volunteers learn many new skills.
- **B** It can help volunteers get jobs in sport.
- **C** It provides the chance to meet new people.
- **D** Volunteers give something back to the community.

**5** What advert would Sandie write to find new volunteers?
- **A** I'm looking for volunteers to help me at the netball club which I run. Having some knowledge of netball is necessary.
- **B** Come and be a volunteer! You only need to give a couple of hours a week and help local sports events go well.
- **C** Do you want to be a sports volunteer for a well-known club? If so, send me an email with details of your previous experience.
- **D** Do you enjoy playing netball? You could be the perfect volunteer for our club. You'll even get the chance to play in matches!

### EXAM TIPS

- Read the whole text first for meaning.
- Read the questions and the options carefully before choosing your answer.



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